

Now Hiring: Case Manager and Student Support Navigator

In partnership with Frederick County Public Schools (FCPS)



Location: Frederick, MD | **Organization:** The Frederick Center

Application Deadline: August 15, 2025 at 5:00 p.m.

The Frederick Center, a leading LGBTQIA+ organization serving Central and Western Maryland, is hiring a compassionate and experienced **Case Manager and Student Support Navigator** to join our support services team. This full-time, grant-funded position will play a vital role in a new partnership with Frederick County Public Schools to support LGBTQ+ students and promote a safer, more inclusive school climate.

The ideal candidate is a trained social worker or human services professional with experience in youth services, systems navigation, and a strong commitment to LGBTQIA+ equity and empowerment.

KEY RESPONSIBILITIES

-  Student Support Navigator (75%)
 - Provide one-on-one case management and support to LGBTQ+ students within FCPS in collaboration with school behavioral health teams.
 - Identify and help address individual barriers to student success through tailored support plans.
 - Facilitate mediation and dialogue between students, caregivers, staff, and administrators to support understanding and inclusiveness.
 - Deliver LGBTQ+ cultural competency trainings for school staff, drawing from The Frederick Center's existing curriculum.
 - Serve as a resource to school-based GSAs/LGBTQ+ Equity Clubs and promote awareness of The Frederick Center's programs and services.
-  General Case Management (25%)
 - Offer referrals and case management to LGBTQ+ individuals accessing The Frederick Center's community-based support services.
 - Maintain and regularly update a resource directory of LGBTQIA+ affirming service providers (healthcare, housing, legal aid, etc.).

QUALIFICATIONS



Required:

- Bachelor's degree in Social Work, Psychology, Human Services, or related field.
- 2–3 years of experience in case management, systems navigation, or youth/human services.
- Demonstrated understanding of LGBTQIA+ issues and commitment to equity and inclusion.
- Strong interpersonal, written, and verbal communication skills.
- Familiarity with Microsoft Office, Google Workspace, and event/project management platforms.
- Ability to lift up to 40 lbs and stand for extended periods during events.



Preferred:

- Training in Motivational Interviewing.
- Direct experience working with marginalized populations (e.g., low-income, survivors of violence, youth in crisis).
- Knowledge of LGBTQIA+ resources at the local, state, and national level.
- Experience in professional writing (e.g., case notes, grants, communications).
- Conflict resolution and diplomacy in sensitive situations.

WE ARE LOOKING FOR



All Frederick Center employees must demonstrate:

- A commitment to LGBTQIA+ equality, inclusion, and community-centered leadership.
- Strong interpersonal skills and the ability to collaborate across differences.
- A passion for social change and an understanding of intersectionality and systemic oppression.
- Are passionate about creating safe, affirming spaces for LGBTQ+ youth.

WHY WORK AT THE FREDERICK CENTER

Join a mission-driven organization that is growing rapidly and making a meaningful impact on the lives of LGBTQIA+ individuals across Central and Western Maryland. Our workplace culture prioritizes inclusion, respect, and teamwork.



Compensation:

- \$58,000 per year (includes an optional stipend for health insurance, dental, and vision)
- Unlimited paid time off and sick leave
- Paid Cell Phone Plan

HOW TO APPLY

Before applying, we encourage you to explore our website to learn more about our mission and programs: www.thefrederickcenter.org.



To apply:

- Fill out the application at www.TheFrederickCenter.org/Careers
- Deadline: August 15, 2025, at 5:00 p.m.
- We aim to announce the selected candidate by September 15, 2025.

The Frederick Center is deeply committed to being an equal opportunity employer.

LGBTQIA+ individuals, women, people with disabilities, and Black, Indigenous, and People of Color (BIPOC) are **strongly** encouraged to apply.